



WEBINAR – MY ABF FOR CLUBS

17 December 2024

Introduction

Main Functions available to clubs

The newest membership release

Where to next?

Questions

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All



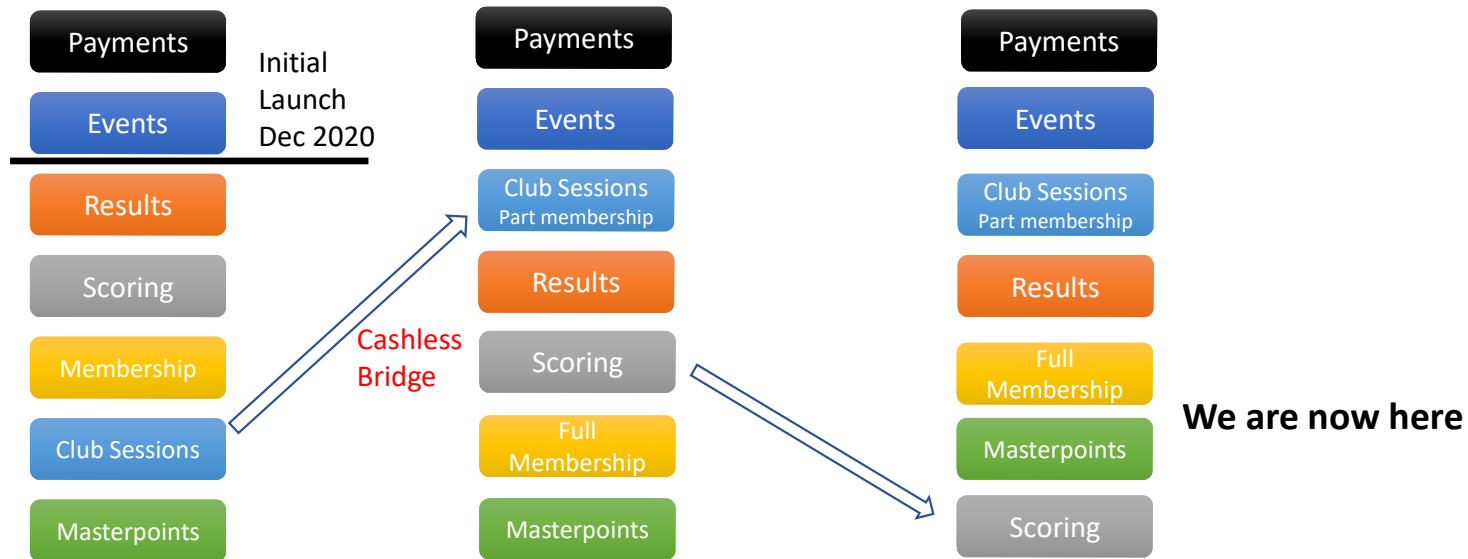
The journey so far



Original Roadmap

Revised Roadmap
(Oct 2020)

Revised Roadmap
(Sept 2021)



Vision: For My ABF to be the only system clubs need to run their bridge operations



Releases in 2024



Release 4.0 (Communications)

- Expanded emailing capabilities for clubs
- Change to “Calendar” rather than “Congress”

Release 5.0 (Events)

- Events now list entry fees by player
- Ability to equally spread fees for teams of 5 or 6
- List club events limited to club members
- List club events with member and non-member fees

Release 6.0 (Full member management for clubs)

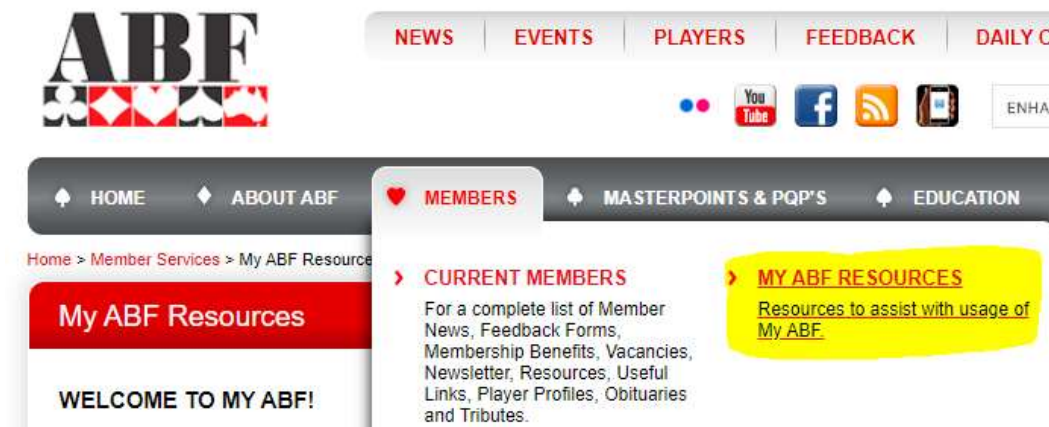
- Expanded member details
- Track membership details (paid to date, etc)
- Issue annual membership renewals
- Offer membership payments via My ABF Bridge Credits (manual & automatic)



More information



<https://www.abf.com.au/member-services/my-abf-resources/>





Separate pages for Players, Clubs and Tournament Organisers containing admin guides, illustrated “how to” guides, videos, release notes, etc.




The Club Admin Menu













Hi Julian Search...  

Club Menu

Example Bridge Club 

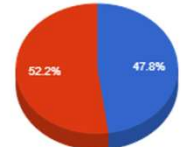
[CHANGE CLUB](#)

 CLUB MEMBERS CONTACTS SESSIONS CALENDAR RESULTS COMMUNICATIONS FINANCE ACCESS SETTINGS

Club Dashboard

Total Members	587
Member Changes	Last 28 days -9
Staff	7

Member Breakdown



● My ABF

● Unregistered

Members

Club members by type. Unregistered means the member has not yet signed up for My ABF, you can invite them to join.

5



QUESTIONS?

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Costs



There is no cost to ABE affiliated clubs to use My ABE

The only cost relates to transaction fees for online payments:

- Upon settlement of bridge credits to a club there is a 2% withholding charge (e.g. club takes \$10,000 entries from players – it receives \$9,800).
- This recoups Stripe transaction costs (which the ABE bears at the time the players make a payment – e.g. when a player pays \$100 the ABE receives approx \$98).
- Clubs would pay these fees to their own merchant provider if they take card payments via EFTPOS.
- The 2% is not charged on entries paid outside My ABE (but clubs then have to manually process cash, bank transfer, EFTPOS, etc).



Coming next - 2025



Transition existing Masterpoint Centre functions into My ABF

- Issue / manage ABF numbers
- Issue / manage lists of affiliated clubs and events
- Record & report masterpoints for players
- Issue bills for Capitation fees and masterpoints
- Upload masterpoints for clubs/major events
- Maintain home club membership lists for clubs

(Highlighted items are clubs' main interaction with the MPC today)

Now - Streamline & automate some current manual processes

Future – consider where/how should MPs be calculated



Congresses – more detail



<https://www.abf.com.au/member-services/my-abf-resources/tournament-organisers/>

Allows clubs to list their congress, accept online entries and payments (online or offline)

Setup (“Edit” phase)

- Complete “Wizard” to create the congress webpage (no web skills needed - page is built automatically)
- *[Can roll forward existing ones for subsequent years to minimise new editing]*
- Set up payment method(s) you are willing to accept, entry dates, discounts, etc
- Publish the congress to display in public listing (filterable by state, type, format, club, etc)

Operational process (“Manage” phase)

- Players view and enter events. Can pay online (bridge credits) or by other means allowed by organiser
- Management area for admin functions & reports– e.g. track entries, payments, make amendments, etc
- Update entry status for those paying offline
- Export entry list to csv for the scorer/director to upload to the scoring software
- Complete financial reconciliations after the event
- Receive settlement from the ABF for all entries paid online (usually after the congress but interim payments can be made if funds are required earlier – e.g. for venue deposit)



Club sessions – more detail (1)

<https://www.abf.com.au/member-services/my-abf-resources/clubs/>



Allows clubs to accept, and players to pay with, bridge credits for club session table money

Key benefits

- CLUB – drastically reduces cash handling and other payment reconciliations
- PLAYER – run an account so they can just turn up & play, no need to bring cash, card, token, etc.

Two key differences to congresses:

- No advance entry or payment, players just turn up on the day
- Variable table money rates (usually at least member & visitor rates, sometimes others)

Initial Setup

- Set up member types, session types, payment methods, table money rates.
- Upload members
- Have as many register for My ABF as possible (not essential but recommended)
- Encourage players to top-up their accounts or set up auto top-up



Club sessions – more detail (2)

<https://www.abf.com.au/member-services/my-abf-resources/clubs/>



Allows clubs to accept, and players to pay with, bridge credits for club session table money

Operational process

- Players input ABF numbers to Bridgemates as usual
- Director/administrator exports names file from scoring software and imports it to My ABF
- System calculates expected table money – director can edit as required
- Director/administrator
 - process any “Extras” or “Top-ups”
 - process those paying with bridge credits (player and club account balances are updated)
 - reconcile those paying outside My ABF (cash, EFTPOS, vouchers, etc)
 - view session reports (export to csv or Excel if required)
- Club administrator can make any later adjustments if required (full audit trail is visible to club and player)



Membership – more detail



<https://www.abf.com.au/member-services/my-abf-resources/clubs/>

Allows clubs to manage their member list, issue membership renewals and collect payment via bridge credits

Member data

- Import members from assorted sources (MPC, Pianola, Compscore, csv files)
- Includes many additional data fields for members
- Players can choose to share some personal data fields from their My ABF profile to their club record(s)
- Amend member listing (add new, remove, etc) in real time

Manage memberships

- Set up whatever membership types are needed – with \$ rates, renewal status, payment terms, etc
- Store details of a player's current & past memberships - type, status, period paid to, paid amounts, etc (a log of history is kept)
- Ability to change membership type (youth, standard, concession, life, etc) & member status (resigned, deceased etc)
- Some member status changes (e.g. current - lapsed, future - current) occur automatically based on the date (done overnight)

Annual renewals

- Set up and issue annual renewals by email to specified type(s) of members
- Track payment by assorted means - bridge credits, cash, EFTPOS, etc
- Set up "Auto pay" – the ability to have payment collected by bridge credits automatically on a set date (players can choose to opt out). After the attempted collections (done overnight) players are emailed and the club gets a detailed report emailed to them
- Manage outstanding payments – ability to send chasing email

NB: Integration with home club member recording used by the ABF masterpoint centre will be introduced in 2025. For now, home club records still need maintaining in the MPC as well.